



Rouse Hill Rams Football

P.O. Box 3708, Rouse Hill
NSW 2155, Australia

ABN 21 642 893 366

ROUSE HILL RAMS FOOTBALL 2025 WINTER SEASON REFUND POLICY

Rouse Hill Rams Football Club (RHRF) understands that circumstances may arise where players need to withdraw from the season after registering. The following outlines the conditions and timelines for requesting a refund:

GENERAL CONDITIONS

All refund requests must be submitted in writing via email to registrar@ramsfootball.com.au

Refunds are subject to deductions for non-refundable fees, such as:

- Football NSW Fees (paid to governing bodies).
- Hills Football Association Fees.
- Administrative Fees for processing.

Active Kids Vouchers cannot be refunded but may be transferable to another eligible club.

Refunds are processed after all registration activities are completed, typically by the end of April.

REFUND SCHEDULE

Before Sunday, 2 February 2025

Registration fee minus \$15 admin fee

Covers admin costs and non-refundable association fees.

2 February – 26 February 2025

70% of the club portion of the fee

Active Kids Vouchers excluded. A partial refund is due to ongoing administration and planning costs.

27 February – 28 March 2025

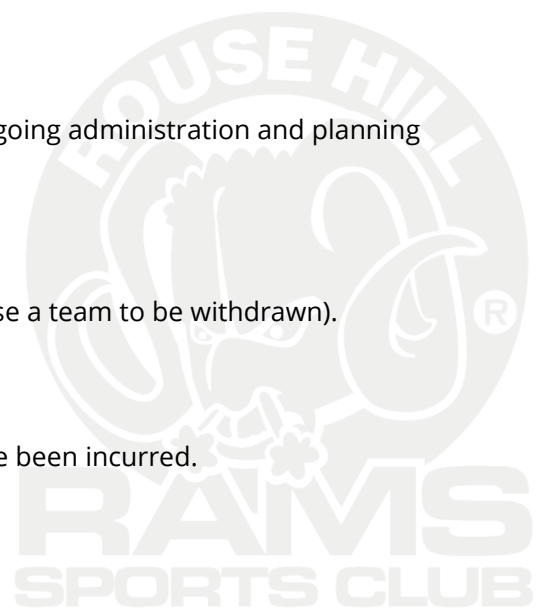
50% of the club portion of the fee

Provided withdrawal does not affect team viability (e.g., cause a team to be withdrawn).

From 29 March 2025 onwards

No refund available

By this point, teams are finalised, and operational costs have been incurred.





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SPECIAL CIRCUMSTANCES

Refunds for exceptional cases will be considered on a case-by-case basis and may require supporting documentation:

- Injury or Illness: If a player cannot participate due to medical reasons, a refund may be issued upon receipt of a doctor's certificate.
- Relocation: If a player relocates out of the area, proof of relocation may be required.

ACTIVE KIDS VOUCHERS

Non-Refundable: Once redeemed, Active Kids Vouchers cannot be refunded under any circumstances.

Transferable: Unused portions of the voucher may be transferred to another eligible club if requested.

TEAM VIABILITY CLAUSE

- If a player withdrawal directly impacts the viability of a team (e.g., leads to the team's inability to participate in the competition), no refund will be provided.
- This clause applies to all withdrawal requests made after completing grading and team allocations.

For any questions or clarifications, please contact registrar@ramsfootball.com.au

